

Norway to transform emergency medical communications with FREQUENTIS

- **Frequentis to deliver centralised countrywide communication solution for medical emergency and non-emergency centres for up to 500 active operators**
- **Multimedia control room solution supporting video and social media communication**
- **Additional mobile access for nurses treating patients in hospitals**
- **Software-based solution will reduce operating and management costs**

Helsetjenestens driftsorganisasjon for Nødnett HF (HDO) has selected the Frequentis multimedia communication solution LifeX™ as the next-generation communication solution for the Norwegian emergency services. HDO is a public service provider with main responsibility for the operation and management of control room solutions, radio terminals connected to the Norwegian Emergency Public Safety Radio Network – Nødnett – and services to its customers.

The solution for HDO will allow control room operators to see all the relevant incoming information about an incident at a glance, while meeting the highest demands of mission-critical emergency services use cases. The additional mobile functionality will allow nurses to continue consulting patients by phone when away from the workstations to monitor patients at their hospital unit, easing the management of their workload to the benefit of all patients.

“By implementing this solution, HDO are ensuring that citizens and first responders can benefit from new international multimedia and broadband standards, once introduced in Norway in the coming years. Frequentis is proud to have fostered a valuable and trusted working relationship with HDO for more than a decade, and we are delighted to be chosen to develop this partnership further by being directly contracted by HDO,” says Robert Nitsch, Frequentis Vice President Public Safety.

The solution will be deployed for all 16 Emergency Medical Communication Centres (EMCC) and more than 150 General Practitioner On-Call Centrals (GPOC-Central) and Emergency Departments (AED). The solution will migrate from the current Frequentis integrated command and control system (ICCS).

“We selected Frequentis as our chosen supplier based on the quality, price, and feasibility of the offered solution. These are solutions that have long been in demand in the healthcare system, and we

are therefore very pleased to have now put this agreement in place with a supplier we have trusted for almost two decades,” says Lars Erik Tandsæther, CEO of HDO.



The Frequentis Norway team and the HDO team at the contract signing at HDO headquarters in Gjøvik



About FREQUENTIS

Frequentis is a global supplier of communication and information systems for control centres with safety-critical tasks. The listed family company develops and markets its “control centre solutions” in the Air Traffic Management segment (civil and military air traffic control, air defence) and the Public Safety & Transport segment (police, fire brigades, emergency rescue services, railways, coastguards, port authorities). With a market share of 30%, Frequentis is the world market leader in voice communication systems for air traffic control. Frequentis is also the global leader in aeronautical information management and aeronautical message handling systems.

As a global player with around 2,200 employees (full-time equivalents/FTE), Frequentis has a global network of companies and representatives in more than 50 countries. Its head office is in Vienna, Austria. Frequentis’ products, services, and solutions are used at more than 45,000 operator working positions in around 150 countries. Shares in Frequentis are traded on the Vienna and Frankfurt stock exchanges; ISIN: ATFREQUENT09, WKN: A2PHG5. In 2022, revenues were EUR 386.0 million and EBIT was EUR 25.0 million.

Wherever Frequentis’ systems are used, safety-critical operators bear responsibility for the safety of other people and goods. The company also works towards a more sustainable future through its air traffic optimisation solutions.

For more information, please visit www.frequentis.com

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